“Would you like Pick Up or Delivery?”

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## Initial

Do you want “pickup” or “delivery”? **(Pause 1 sec)** Pickup in <20> minutes and delivery will take <60> minutes.

## Timeout

I didn’t get that. Would you like “pickup” or “delivery”?

## Timeout 2

Sorry, I still didn’t get that. You can say “pickup” or press 1 or say “delivery” or press 2. If you need help, say “help”.

## Retry

I didn’t get that. Would you like “pickup” or “delivery”?

## Retry 2

Sorry, I still didn’t get that. You can say “pickup” or press one or say “delivery” or press two. If you need help, say “help”.

## Help

You can come to our store to pick up your item or we can bring your pizza to you at no extra charge. Would you like “pickup” or “delivery”?

# Additional Responses to Handle

And variations

## Do you deliver to my area?

## What is your delivery charge?

## How long for delivery?

## How long for pickup?

## Where is your store